

Terms of Booking and Service

1. Introduction

1.1 PSV Compliance and Training Ltd, a company registered in England and Wales with company number **14891261** and registered office at 44 Bath Hill, Keynsham, Bristol, BS31 1HG ("PSV Compliance and Training") provides a booking brokerage service for minibus and coach hire ("the Service").

2. The Service

2.1 PSV Compliance and Training will facilitate a connection between you, the customer ("you" or "Customer"), and a selected operator ("the Operator") who will provide the minibus or coach hire services ("the Services").

2.2 PSV Compliance and Training will not be a party to any contract for the provision of the Services. Any contract for the Services will be directly between you and the Operator.

2.3 PSV Compliance and Training may receive a referral fee from the Operator for introducing you. This fee will not be charged to you.

3. Booking Process

3.1 To use the Service, you must provide PSV Compliance and Training with accurate and complete booking information, including but not limited to:

- * Your name
- * Your contact details
- * Your desired pick-up and drop-off locations
- * Your desired travel dates and times
- * The number of passengers

3.2 Upon receipt of your booking information, PSV Compliance and Training will forward it to selected Operators.

3.3 The Operator will contact you directly to discuss your specific requirements, provide pricing information, and confirm your booking.

4. Liability

4.1 PSV Compliance and Training is not liable for any loss, damage, injury, or inconvenience suffered by you as a result of the Services provided by the Operator.

4.2 You agree to indemnify and hold harmless PSV Compliance and Training, its directors, officers, employees, and agents from and against any and all claims, damages, losses, liabilities, costs, and expenses arising out of your use of the Service or any Services provided by the Operator.

5. Data Protection

5.1 PSV Compliance and Training will process your personal data in accordance with applicable data protection laws. Please refer to our Privacy Policy for more information.

6. General

6.1 These Terms of Booking and Service constitute the entire agreement between you and PSV Compliance and Training and supersede all prior or contemporaneous communications, representations, or agreements, whether oral or written.

6.2 If any provision of these Terms of Booking and Service is held to be invalid or unenforceable, such provision shall be struck out and the remaining provisions shall continue in full force and effect.